

## MAINTENANCE

Engineered Hardwood Floors are very easily maintained. No wax, no mess. Simply use a cleaner made for use with urethane coated hardwood floors and a terry cloth flooring mop.

**STEP ONE:** Sweep your floor to remove any particles that could scratch your floor.

**Warning:** Vacuums with a beater bar or power rotary brush head can damage a wood floor and never should be used.

**STEP TWO:** Apply hardwood surface cleaner directly to the terry cloth flooring mop, instead of the floor!

**STEP THREE:** Use a back and forth motion with the mop. When the terry cloth cover becomes soiled, simply replace it with a clean one. Cleaning the floor with a soiled cover could cause streaking. The covers are re-usable, so wash and dry the covers periodically as you would a normal towel.

### Tips & Warnings:

- **Maintain a normal indoor relative humidity level (35 – 60 %) throughout the year to minimize the natural expansion and contraction of the wood.**
  - I. Heating Season (Dry): A humidifier is recommended to prevent excess shrinkage due to low humidity levels. Wood stoves and electric heat tend to create very dry conditions.**
  - II. Non Heating Season (Wet): An air conditioner, dehumidifier, or periodically turning on your heating will help to maintain humidity levels during summer months.**
- Sweep regularly.
- Remove spills promptly using wood flooring cleaner and a clean white cloth.
- Use felt protectors under heavy pieces of furniture and chairs.
- Use protective mats at all exterior entrances.
- Spiked heels or shoes in need of repair can severely damage your floor.
- Never wet or damp mop your wood floors. Water can cause damage to wood flooring.
- Never use oil soaps, wax, abrasive cleaners, steel wool or strong ammoniated or chlorinated type products to clean your floor.
- The sun's UV rays can change the color of your floor.
- Keep animal nails trimmed.
- Protect your floor with a 1/4" piece of plywood or Masonite when using a dolly for moving furniture or appliances. **Never slide or roll heavy furniture or appliances across the floor.**
- If your floor becomes scratched or dull, repairs can often be made using repair accessories.